



Handling and Maintenance Guide

## **Handling and Maintainance Guide**

- 1. You are aware the figurines in the set are extremely delicate and fragile. Once installed and in place, as far as possible they should not be removed or touched.
- 2. Ideally it should have a glass case to prevent dust or anyone inadvertent touching or handling the figurines.
- 3. The figurines are small in size and have some pointed elements such as the fingers. They are not safe for handling by children.
- 4. A slight fading of the hand painted figurines is a natural process and is normal. This in fact adds to the beauty and grace of the figurine over a period of time.
- 5. For cleaning the board and figures, use only the soft brush which has been provided. Just lightly move the brush over the figures to remove any dust. While doing this ensure the brush does not touch other figures. Avoid removing or holding the figurines in the hand for cleaning them. Also avoid washing them or cleaning with wet cloth.
- 6. The table, on which the set is placed, should not be moved. If at all you have to be move it to a different place, you should remove the figures first, keeping them on a soft surface with their backs down.

  Re-install them as per instructions in Installation Guide.
- 7. Make sure the diyas and fragrance diffuser is not left unattended for a long time. Also ensure they are not placed too close to the set.
- 8. If this set has to be re-located to a different location, you need to re-pack them in the original boxes which have the hay and butter paper. Transporting them by any other means is not safe. The hay forms an interlocking grid within the entire box which holds the figurines securely in place. They are thus able to withstand shocks during transit. If for some reason the original packing is not available, you may call us to help with the packing and transportation.
- 9. If at all there is any damage to any figurine at your end and you need a replacement, you can have it replaced. We will inform you the cost and delivery time for replacement. Since these are numbered as part of a Limited Edition series, the replacement figurine will have a 'R' suffixed to the number.
- 10. These figurines and backdrop are not sold individually or separately. Each element or artifact is an integral part of the set and has meaning and content only when it is part of it.
- 11. You are requested to maintain the sanctity and divinity of the set. We consider that you are privileged to be an owner of this set through Divine will and grace.